



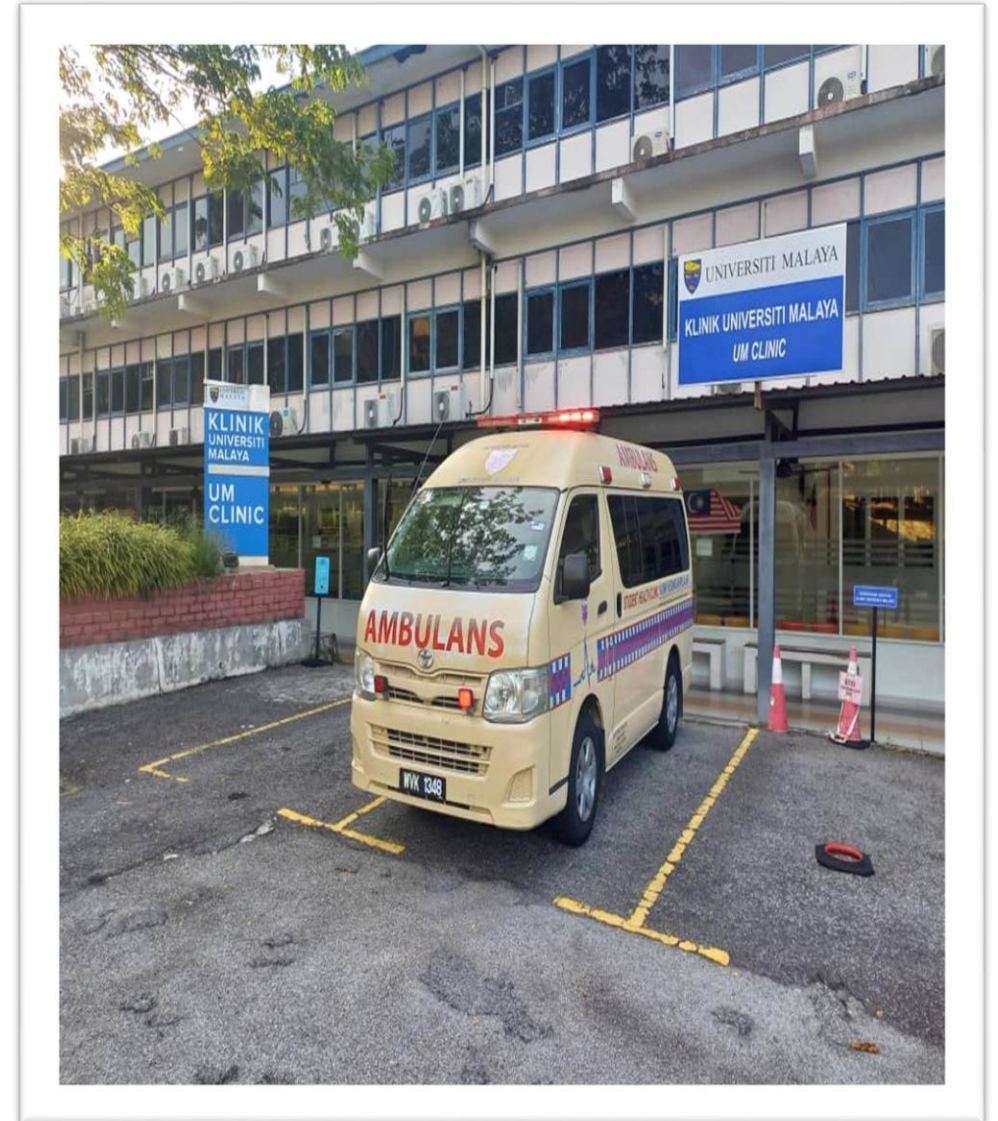
LOCATION



Ground floor

Siswarama building

Faculty Arts and Social Science





OBJECTIVES

1

Assessment of students health status by conducting health screening and medical check-up

2

Deliver continuous high quality medical treatment

3

Healthy lifestyle and wellness among campus community

4

Medical support for university events

5

Student engagement in community orientated program



FUNCTION

Health Services to UM Campus
Community (Staff & Student)

Health Promotion

Medical Support Services

Outbreak Management

Collaboration activities

CLINICAL STAFF



- Medical Officers-5
- Assistant Medical Officers-2
- Staff nurses-6
- Laboratory Technician-1
- Assistant Pharmacists-2
- Medical Attendant-3
- Driver-2



OPERATION HOURS

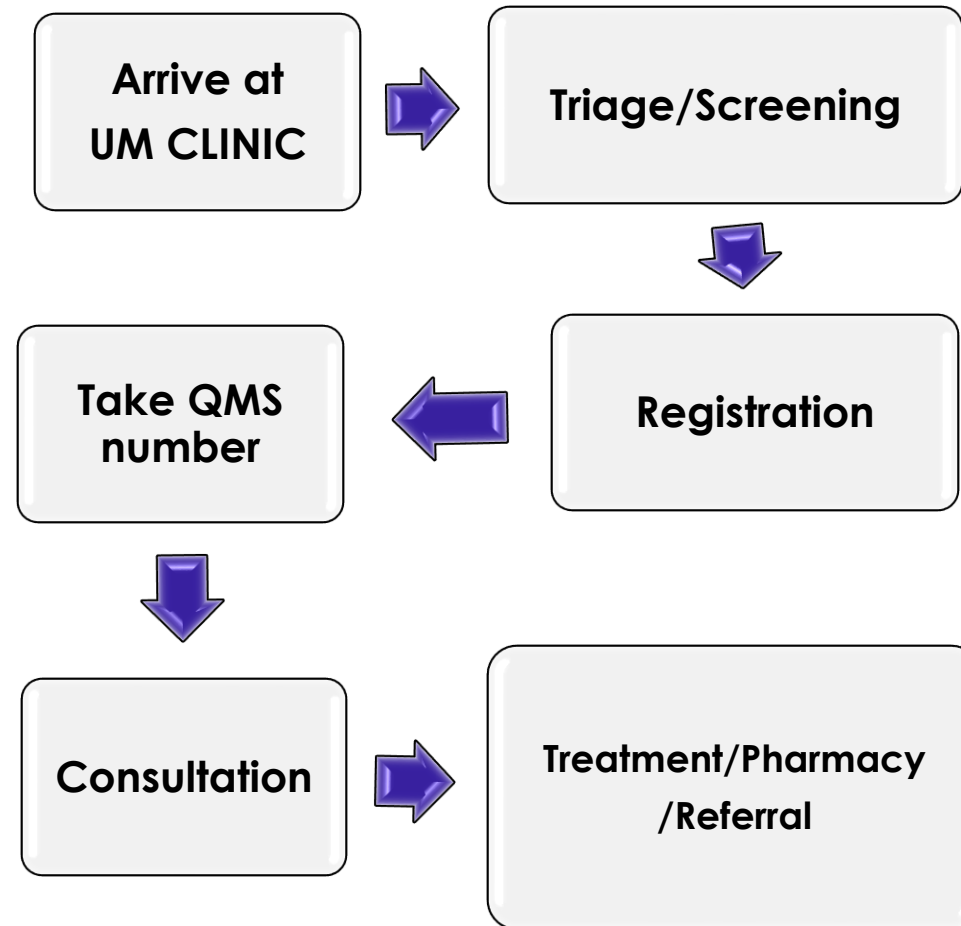
- Monday-Friday
- 8.00 am - 10.00 pm
- Saturday & Sunday
- 8.00 am – 1.00 pm
- Close during public holidays



SERVICES

- Clinical consultation
- Treatment for Acute and Chronic illness
- Procedure (Wound dressing, T&S)
- Vaccination
- Ambulance
- Laboratory (blood, urine & swab test)
- Pharmacy
- ECG
- Counselling
- Medical check-up
- Imaging & X-ray (UMMC)
- Referral to Specialist Clinic & Hospital

THE PROCEDURE OF OBTAINING TREATMENT





EMERGENCY CASES

- All emergency cases (after operation hours/public holiday) should go to UMMC
- Accidents & Injuries
- High-grade fever
- Difficulty in breathing
- Excessive bleeding
- Seizures
- Severe abdominal pain
- Unconsciousness
- Do not go to UMMC if it is a non-emergency case



GUARANTEE LETTER

- GL will only be issued by the medical officer of UM Clinic
- Need to bring GL to the Hospital for treatment or admission
- The GL is valid for 3 months
- For emergency cases, no need to bring GL, but need to submit the invoice to UM Clinic



CONDITION NOT COVERED

- Ward admission to Private Hospital or overseas
- CT scan or MRI (CIGMIT)
- Wheelchair, crutches, or orthosis
- Special medications (Private Pharmacy or pharmUMMC)
- Pregnancy, infertility, or contraception
- Cosmetic or aesthetic surgery
- Dialysis
- Hearing aids
- Dentures or braces
- Research-related treatment or investigation



MEDICAL EXAMINATION

- Compulsory to all new students
- Students will be informed about the appointment date through registered email (siswamail)
- The cost is borne by the student. The payment method is through UM e-pay.
- Log in to E-Pay@UM (<https://epay@um.edu.my>)
- <https://drive.google.com/file/d/1q1prGXfJRtCFoA4KdQ8fjGyfGHRwRP84/view?usp=sharing>



MOVING TOWARDS
CASHLESS CAMPUS

 PAYMENT BY CATEGORY PAYMENT BY PTJ / FACULTY HIGHLIGHTED CATEGORY

HOW TO PAY WITH E-PAY @UM

1. SELECT payment.

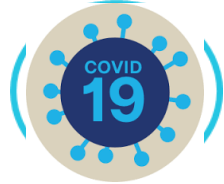
Log In to E-PAY @UM. Select payment category & payment method.

2. PAY online.

Verify payment details and pay.

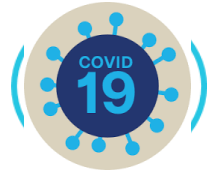
3. SETTLE payment.

Payment Confirmation & Official Receipt.



COVID₁₉ PROCEDURE

- Self-test & report & monitor your symptoms & do the Home Assessment Tool in Mysejahtera.
- Fill up the Google Form
- Link:<https://forms.gle/h6HX5UGYhg4FibD28> or Scan QR code
- Contact Respective College Management/ Faculty



COVID₁₉ PROCEDURE

- Duration of quarantine is in accordance with the HSO
- Follow quarantine procedure
- If you need any health-related assistance, kindly call 03 79676445 Monday-Friday, (8 am-5 pm) or 03 79676448 Mon-Fri (after 5pm - 10pm), Saturday & Sunday (8am-1pm)

CONTACT INFORMATION



Telephone No :
03-79676445



Email: kkpum@um.edu.my

Thank You!