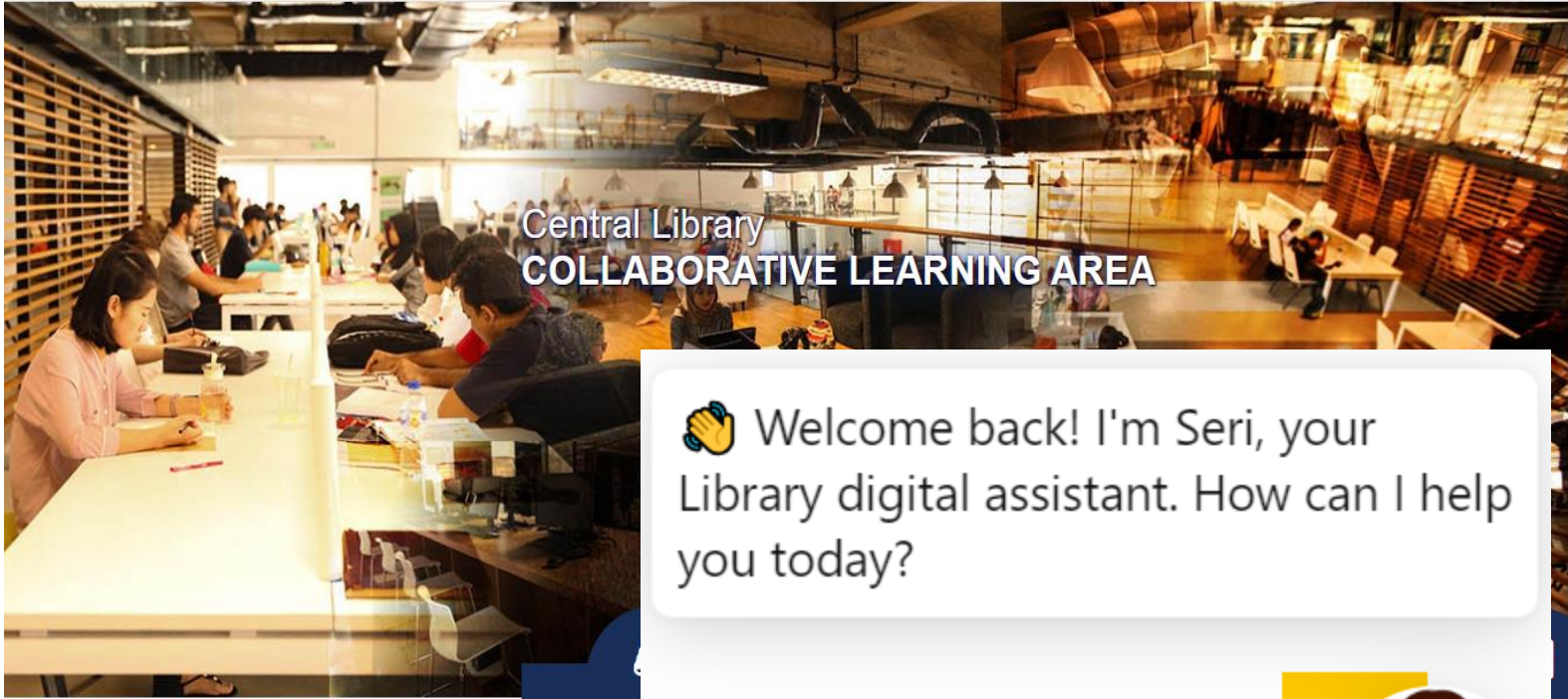


**NEW SERVICES & SERVICES FOR  
POSTGRADUATES & RESEARCHERS**

6 OCTOBER 2023



Central Library  
COLLABORATIVE LEARNING AREA

👋 Welcome back! I'm Seri, your Library digital assistant. How can I help you today?



CoLA  
COLLABORATIVE LEARNING AREA


Research

Hours

Search Lit

All Content

Search All  **SEARCH**



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- HOME
- ABOUT US
- COLLECTIONS
- USING THE LIBRARY
- RESEARCH SUPPORT
- LANGUAGE

SEARCH & FIND

- Facilities
- Services at the Library
- Request**
- Visit the Library
- Event
- Information Skills Session Registration
- Book Pickup Service (BPS)
- Interlibrary Loan & Document Delivery Services ( Internal) - UM Staff / Student
- Interlibrary Loan & Document Delivery Services ( External)
- Scholarly Publication Supply Hub
- Suggest a Title
- Students Clearance Letter



**Research Repository**

**A-Z Online Databases**

**Pendeta Discovery**

Search Library Resources

- All Content
- Pendeta Discovery
- E-Journals / E-Books

<https://umlib.um.edu.my/>

1. User Education Program
2. Publication Supply Service
  - Interlibrary Loan
  - Document Delivery Service
3. Book Pickup Service

# BOOK PICKUP SERVICE

**NOW AVAILABLE !**

# Book Pickup Service (BPS)

The Book Pickup Service allows UM Library registered members to request and pickup item(s) which is available in the UM Library collection provided the item is permitted to be borrowed out

Not applicable for book with 'ON LOAN' status

However, you may place a hold for books with 'ON LOAN' status. Once you place a hold, your request will automatically be put on queue.

Request is limited to five (5) items in your library Account at one time

Item will be ready in two (2) working days and pickup location is determined by the location of the library holding the item (Central, Branches, Special libraries)

Item pickup is during the library Opening Hours only

If the requested item is not picked up within three (3) days, the request will be automatically cancelled

Present your Staff/Student/External Membership card at the Service Counter before borrowing the item(s)

# How to Request Book Pickup Service?

Universiti Malaya Library [query\\_perpustakaan@um.edu.my](mailto:query_perpustakaan@um.edu.my) +603 79567800

UNIVERSITI MALAYA

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HOME ABOUT US COLLECTIONS **1** USING THE LIBRARY RESEARCH SUPPORT LANGUAGE SEARCH & FIND

**via Library website**

Facilities

Services at the Library

Request **2**

Visit the Library **3** **Book Pickup Service (BPS)**

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A-Z Online Databases

Pendeta

Opening Hours

## Scan QR Code



- ✓ Accurate and complete publication information will enable the Library staff to process your requests quickly.
- ✓ Pendeta Discovery URL of the material is compulsory.
- ✓ If the material cannot be located, the request will be cancelled, and you will be asked to request for an Interlibrary Loan Service

For further inquiry, please email:  
[bookloan@um.edu.my](mailto:bookloan@um.edu.my)

## Google form

[https://docs.google.com/forms/d/e/1FAIpQLScj7CyFAXiaz-rqKw6AUHruOm57HPfcsIZv9g8HK\\_Pgj9f\\_Lw/viewform](https://docs.google.com/forms/d/e/1FAIpQLScj7CyFAXiaz-rqKw6AUHruOm57HPfcsIZv9g8HK_Pgj9f_Lw/viewform)

## Not finding what you need in our collection? LET US HELP YOU

### What Is Publication Supply Service ?

Publication Supply Service is a service whereby user can make a request to borrow books or receive documents from another library when the required material is unavailable at Universiti Malaya Library. This service is offered through Inter-Library Loan (ILL) service (books) and Document Supply Service (article journal, book chapter and conference paper).

[REQUEST HERE](#)

### Who Can Request ?

- UM's Academician | 30 Free quota per year
- UM's Postgraduate students (PhD) | 20 Free quota per year
- UM's Postgraduate students (Master) | 10 Free quota per year
- UM's Undergraduate students (Final year ) | 6 Free quota per year

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THANK YOU



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Pendeta Discovery



Opening Hours

Well Library help yo