

UM WOW 2023/2024

MOHAMAD AIZAT ZAULI
BAHAGIAN KEWANGAN PELAJAR
JABATAN BENDAHARI

Serving the Nation. Impacting the World.

www.um.edu.my

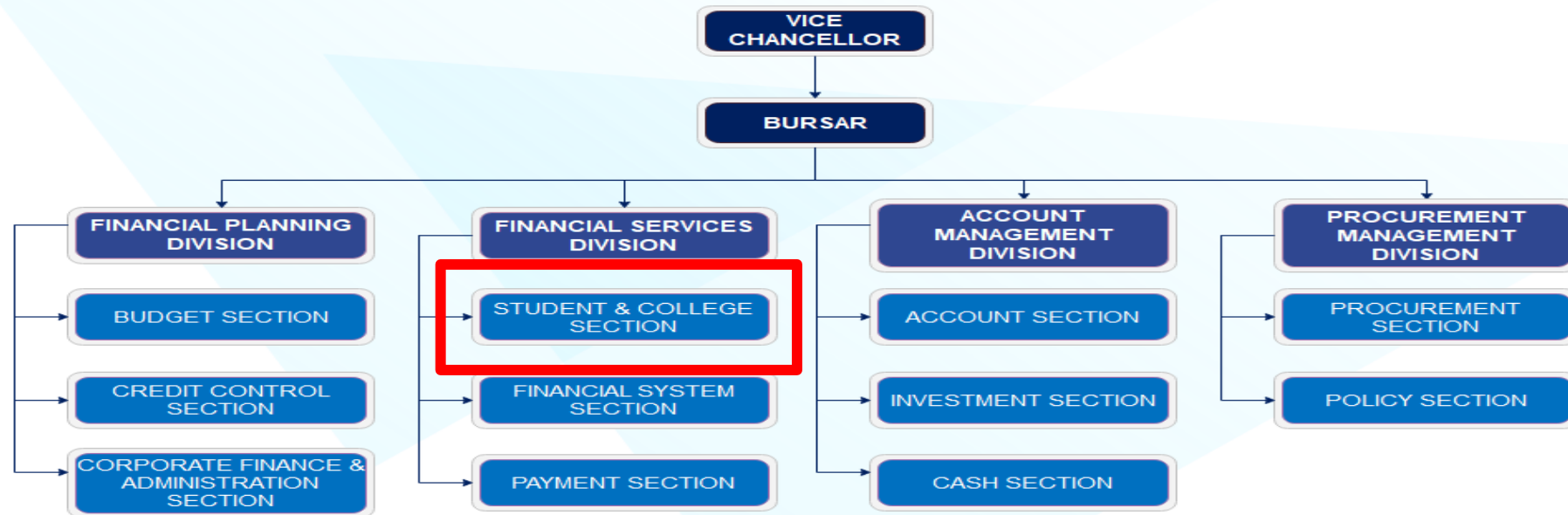


UNIVERSITI
MALAYA

ORGANIZATIONAL CHART



ORGANISATION CHART



RESPONSIBILITIES

Charging & Collection of Fees

**Update Student's Account
(Statement of Account)**

Invoices to Sponsor

**Refund of Excess Balance/
Monthly Allowance**

FEES

Admission Fee

• One-off

Services Fee

• Per semester

Tuition Fee

• According to Mode of Attendance

MAYA.UM.EDU.MY

Welcome to Academic Portal: MAYA

f t v i g s u U M Helpdesk



- **Course(s) registration**
- **Important due dates e.g. payment, registration**
- **Statement of account**
- **E-Payment (FPX and Credit Card)**
- **Payment receipt**
- **Application for refund**
- **Application for internal financial aids**

Log in to MAYA Portal / Continuing your application? i

Username

Password

[Log In](#)

[Forgot Password?](#) [Create an Account](#)

 MyUM	 SPeCTRUM	 UMSITS Guide
 UM Library	 UM Portal	 UM Expert

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METHODS OF PAYMENT

How would you like to make your payment?



FPX



Credit/Debit Card



Flywire
(Make a payment from)

Close

CIMB Clicks

INTERNET BANKING – CIMB & BMB (M) BERHAD

- <http://www.cimbclicks.com.my> (PAY & TRANSFER > PAYBILLS > UMUNDERGRADUATE)
- <http://www.bankislam.com.my> (BILL PRESENTMENT – UNIVERSITI MALAYA)



DIRECT TO BANK ISLAM (M) BERHAD – any branches

- Please write student matric number & IC/passport number on the Bill Payment slip
- Payable to: BENDAHARI UNIVERSITI MALAYA

NO CASH TRANSACTION

SPONSORSHIP

Only allowed to receive ONE scholarship/loan in ONE semester.

Student responsibility to reject any one of the scholarship/ loan

Please submit the sponsorship letter & extension letter(if any) to Student Finance counter at AASD or UMHELPDESK

EPF WITHDRAWAL

KEMASKINI

e-PENGELUARAN [PENDIDIKAN]

Institusi-institusi yang terlibat

• UIAM	• MARA	• UTMSPACE	Bermula 10 September 2018
• MMU	• UNITAR	• UNITEN	Bermula 18 September 2018
• OUM	• UPM	• UM	Bermula 1 Oktober 2018
• PTPTN	(Kampus Serdang)	• KUIS	Bermula 15 Oktober 2018
• UiTM		• PKP UKM	Bermula 26 November 2018



Login Ahli

Login Majikan

- e-Caruman
- e-CTML

Login Rakan Niaga

EPF WITHDRAWAL

PROFILE

NOMINATION

SIMPANAN SHARIAH

MYACCOUNT

ENQUIRY

WITHDRAWAL

SECURED MESSAGES

→ e-Pengeluaran

→ Consent

→ Withdrawal Status

→ Withdrawal History

→ Withdrawal Eligibility

→ Withdrawal Forms

→ Calculators

→ Pensionable Employees
Withdrawal And Optional
Retirement Withdrawal
Web Form

→ Purchase / Build a House
Withdrawal Web Form

→ Education Withdrawal Web
Form

e-Pengeluaran

Step 1
New Withdrawal
Application

Step 2
Member Information and
Eligible Amount

Step 3
Withdrawal Summary

Step 4
Withdrawal
Acknowledgement

Withdrawal Type*	:	Education	(?)
Participating Institution*	:	UNIVERSITI MALAYA	(?)
Pay To*	:	Choose One	
Level of Study/Course*	:	Choose One Higher Learning Institution	
Application For*	:	Self Reimbursement Higher Learning Institution & Self Reimbursement	
Course Start Date*	:		
Course Completed/Quit/Failed Date* (?)	:		

* Mandatory Field

Next

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IF FEES ARE PAID ON TIME



Access to new semester registration



Access to examination result



Release of transcript and scroll



Attend the convocation ceremony

CONTACT US

- **Get right explanation from the right place:**
 1. **Academic Administration and Services Department, Examination Building (Physical Counter)**
 2. **meet.google.com/raq-qcmd-pco (virtual counter)**
- **Please regularly check statement of account online at: <http://maya.um.edu.my>
Finance>Fees and Payment**

- **Telephone No:**

03-7967 3411 (sponsorship records / payment records)

03-7967 3289 (general inquiries)

03-7967 7770 (fees / refund)

03-7967 3537 (invoices/sponsorship)

- **UMHELPDESK:**

<https://helpdesk.um.edu.my>

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