

INTERNATIONAL STUDENTS' PRE-ARRIVAL BRIEFING 2025

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(International Students and Mobility Centre)

Date : 6 March 2025

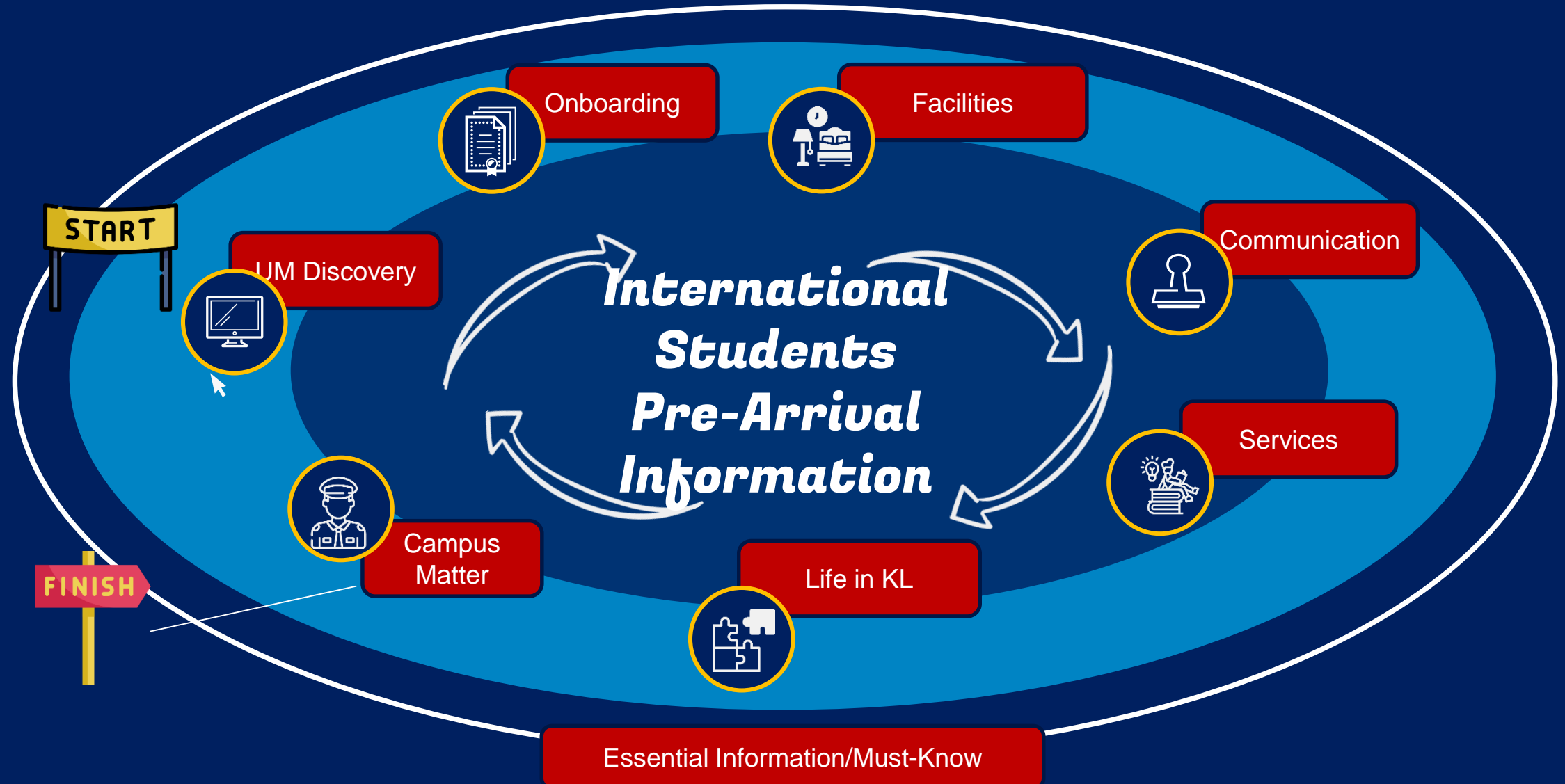
Home of the Bright, Land of the Brave
Di Sini Bermulanya Pintar, Tanah Tumpahnya Berani

www.um.edu.my



UNIVERSITI
MALAYA

Overview of International Student Pre-arrival Briefing 2024



Chapter 1: UM Discovery



Universiti Malaysia Visa Unit

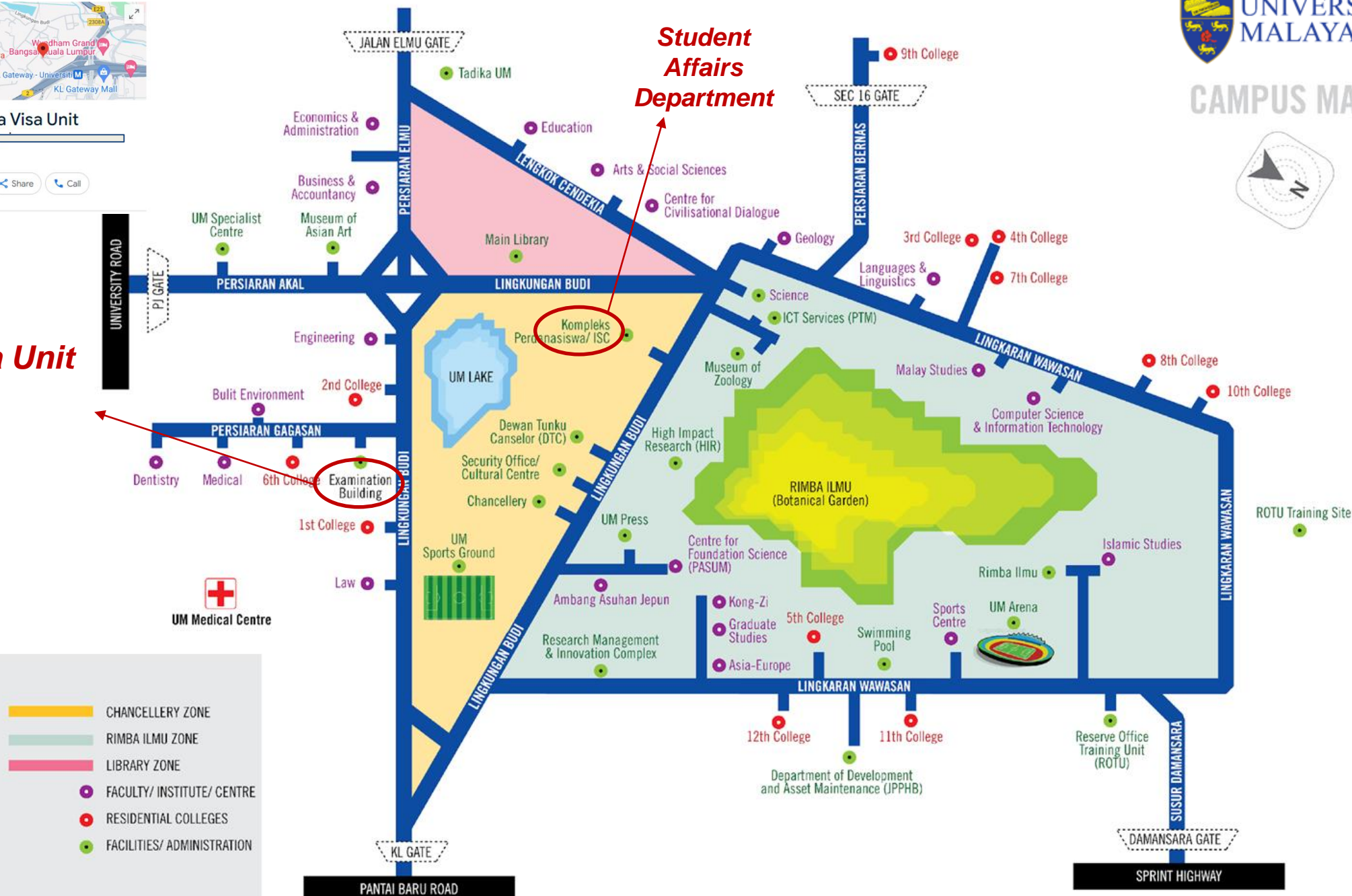
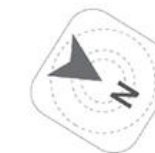
University in Kuala Lumpur

- Directions
- Save
- Share
- Call

Visa Unit

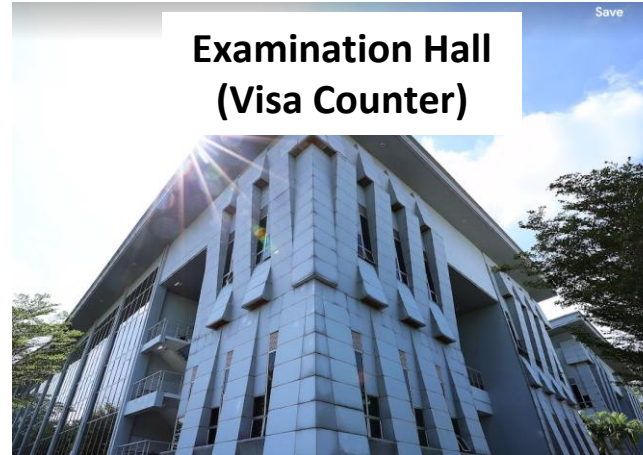


CAMPUS MAP



- CHANCELLERY ZONE
- RIMBA ILMU ZONE
- LIBRARY ZONE
- FACULTY/ INSTITUTE/ CENTRE
- RESIDENTIAL COLLEGES
- FACILITIES/ ADMINISTRATION

UM on-campus landmarks



A blue-tinted photograph of a large lecture hall. The room is filled with students seated in bleachers, facing a stage area. The text "Chapter 2: Onboarding" is overlaid in the center in a large, white, sans-serif font. The overall atmosphere is professional and educational.

Chapter 2: Onboarding



Home of the Bright, Land of the Brave | Di Sini Bermulanya Pintar, Tanah Tumpahnya Berani

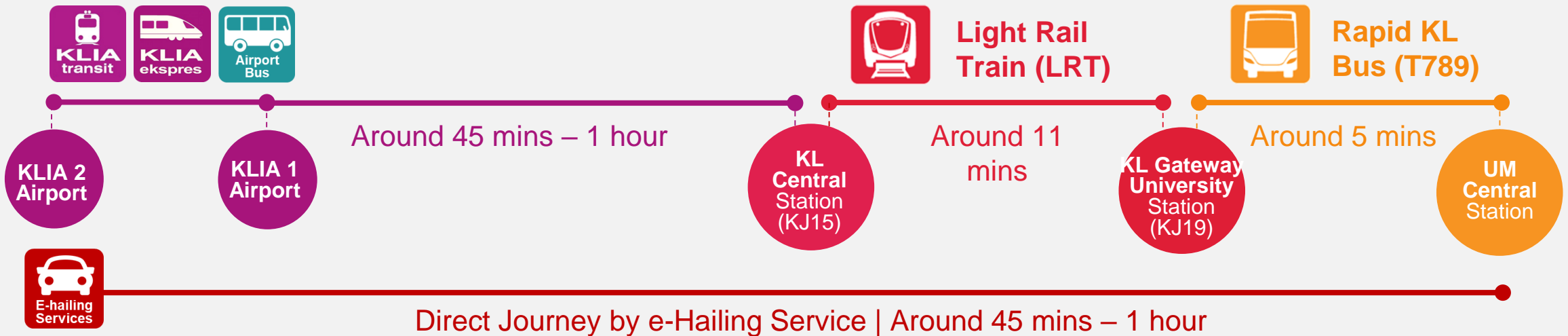
How to Get to UM

AIRPORTS

KL CENTRAL

PUBLIC TRANSPORT

UNIVERSITI MALAYA



A blue-tinted photograph of a large lecture hall. The room is filled with students seated in bleachers, facing a stage area. The text "Chapter 3: Facilities" is overlaid in the center in a large, white, sans-serif font. The overall atmosphere is academic and professional.

Chapter 3: Facilities

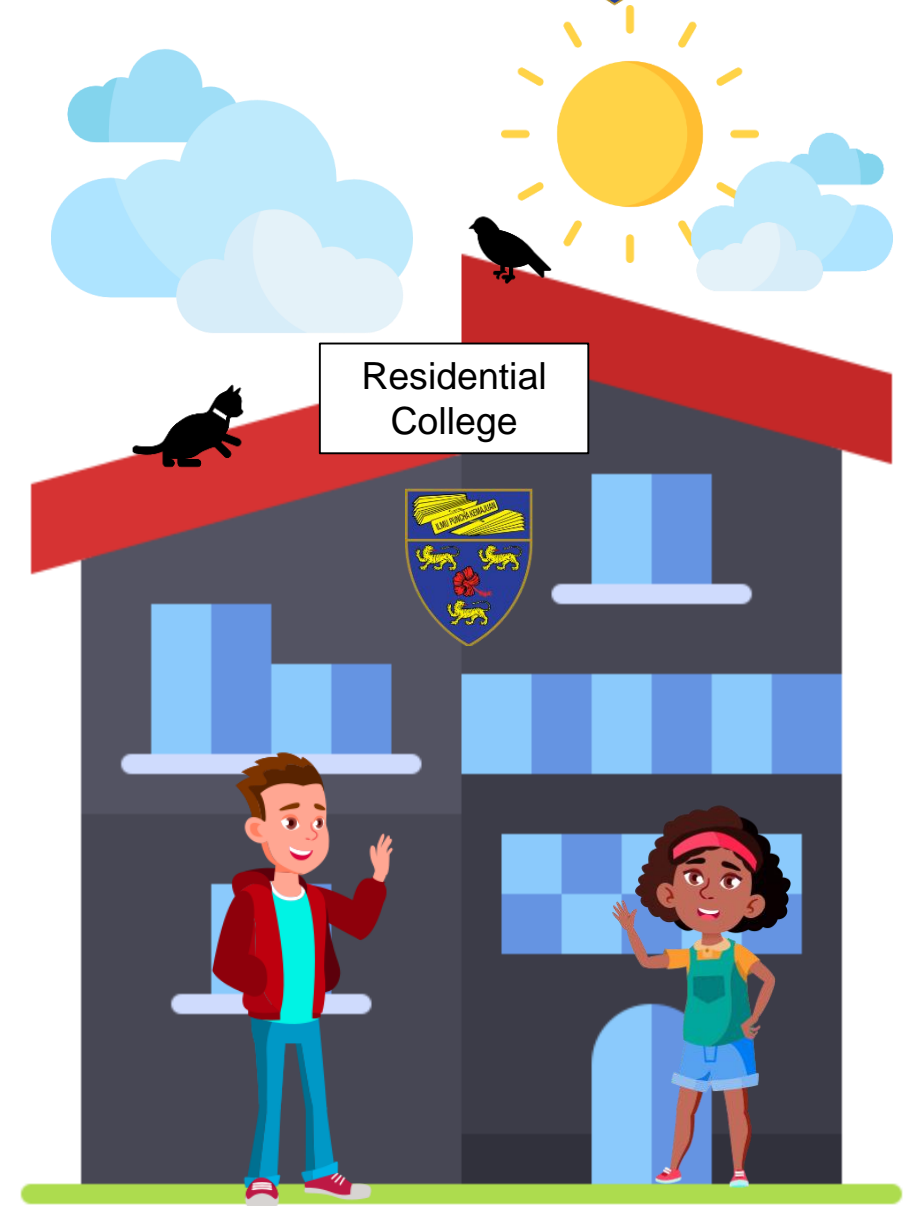
On-Campus Accommodation



If you want to walk to your faculty to take class every day, the best choice is on-campus residential college. The following figures present the price rate of different residential college for your selection!

Residential College	Room Type
Any Residential College (KK 1, 2, 3, 4, 5, 7, 8, 9, 12 and 13)	Standard Room – Single (1 Pax)
	Standard Twin Sharing (2 Pax)
	Guest Room
	2 Bedroom Apartment
	3 Bedroom Apartment
10th Residential College (KK10) – For Female Only	Single Room (1 Pax; Air-conditioned + Attached bathroom)
	Single Room (1 Pax; Air-conditioned)
	Twin Sharing (2 Pax; Fan)
11th Residential College (KK11) – For Male Only	Twin Sharing (2 Pax; Air-conditioned)
	Twin Sharing (2 Pax; Air-conditioned + Attached bathroom)

For more information, please check on our website; <https://hep.um.edu.my/local-student-foundation-diploma-amp-undergraduate> Or <https://hep.um.edu.my/international-amp-postgraduate-students>




Off-Campus Accommodation



Meanwhile, UM also offers off-campus accommodation choices to us! Two off-campus places are:

- 1. International House
- 2. Japan Apartment

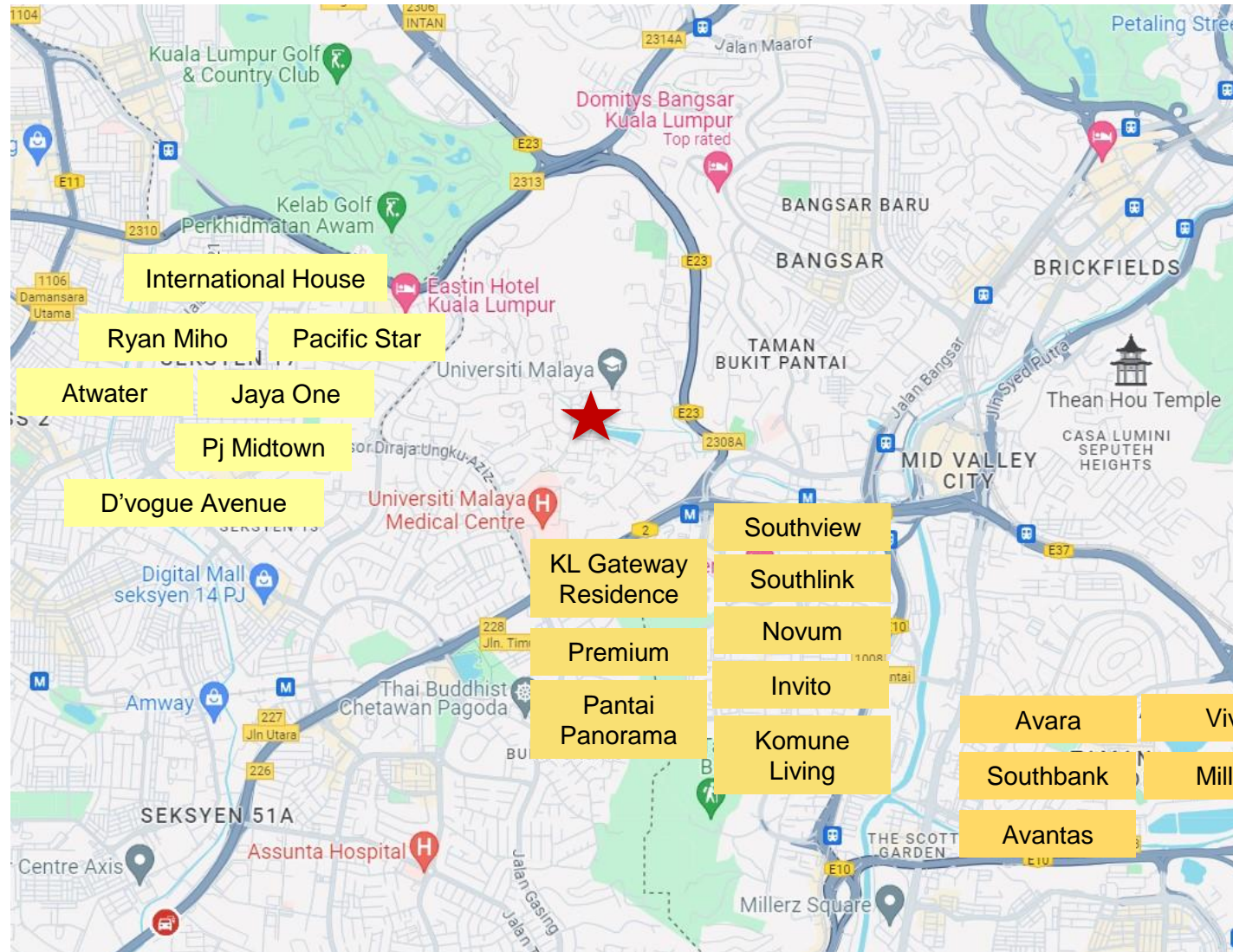
The price is generally lower than market average, which you can refer to the two figures on your right.



Off-campus Accommodation	Room Type
International House	Executive Twin Sharing (2 Single beds + Air-conditioned)
	Single Room (2 Single beds + Air-conditioned)
	1 Apartment (4 Single beds + Air-conditioned)
Japan Apartment	Twin / Triple Sharing (Single Bed)
	1 Apartment (5 Pax)





For more information, please check on our website; <https://hep.um.edu.my/local-student-foundation-diploma-amp-undergraduate> Or <https://hep.um.edu.my/international-amp-postgraduate-students>

Commercial Accommodation



These are the popular residences of international student.



-  UM
-  Petaling Jaya
-  Bangsar South
-  Old Klang Road

Commercial Accommodation

Based on the budget and the location of your faculty, choose the accommodation that most suits you!



LOCATION	AVERAGE RATE RANKING	Approximate Rate	TYPE OF ACCOMMODATION
<u>ZONE A</u> <u>Petaling Jaya</u>	Medium	RM 2000**	Studio
		RM 2400**	Apartment (2 rooms)
		RM 3300**	Apartment (3 rooms)
<u>ZONE B</u> <u>Bangsar South</u>	Most Expensive	RM 2100**	Studio
		RM 2600**	Apartment (2 rooms)
		RM 3500**	Apartment (3 rooms)
<u>ZONE C</u> <u>Old Klang Road</u>	Most Economic	RM 1700**	Studio
		RM 2200**	Apartment (2 rooms)
		RM 3000**	Apartment (3 rooms)

**Please be aware that the rate is fluctuating and varying from time to time. The rate presented in the table is just for your reference rather than being the amount that you will definitely pay. Avoiding the peak season (the beginning of each semester) may help you save some money.

Off-Campus Accommodation



How to rent?

Rent from University Channels

UM official website regularly updates new available accommodation information.

- Website:

<https://hep.um.edu.my/off-campus-accommodation>

BASIC INFORMATION

NUM	INFORMATION	ISSUED BY	DOCUMENT
1	List of rental houses	UPLK	Open
2	House / Room rental ads (owner / agent)	UPLK	Open
3	Off-Campus student database	HEP	Open
4	Application for Rumah Kediaman Siswa [Off-Campus Student Residence (Managed by UM)]	HEP	Open
5	Off-Campus Private Accommodation List (Managed by Wanderlust Global Malaysia)	HEP	Open

Please carefully screen needed information on these channels and pay attention to potential rental scam!



Rent from commercial Channels



iProperty

PropertyGuru

Mudah.my

Propsocial

Speedhome

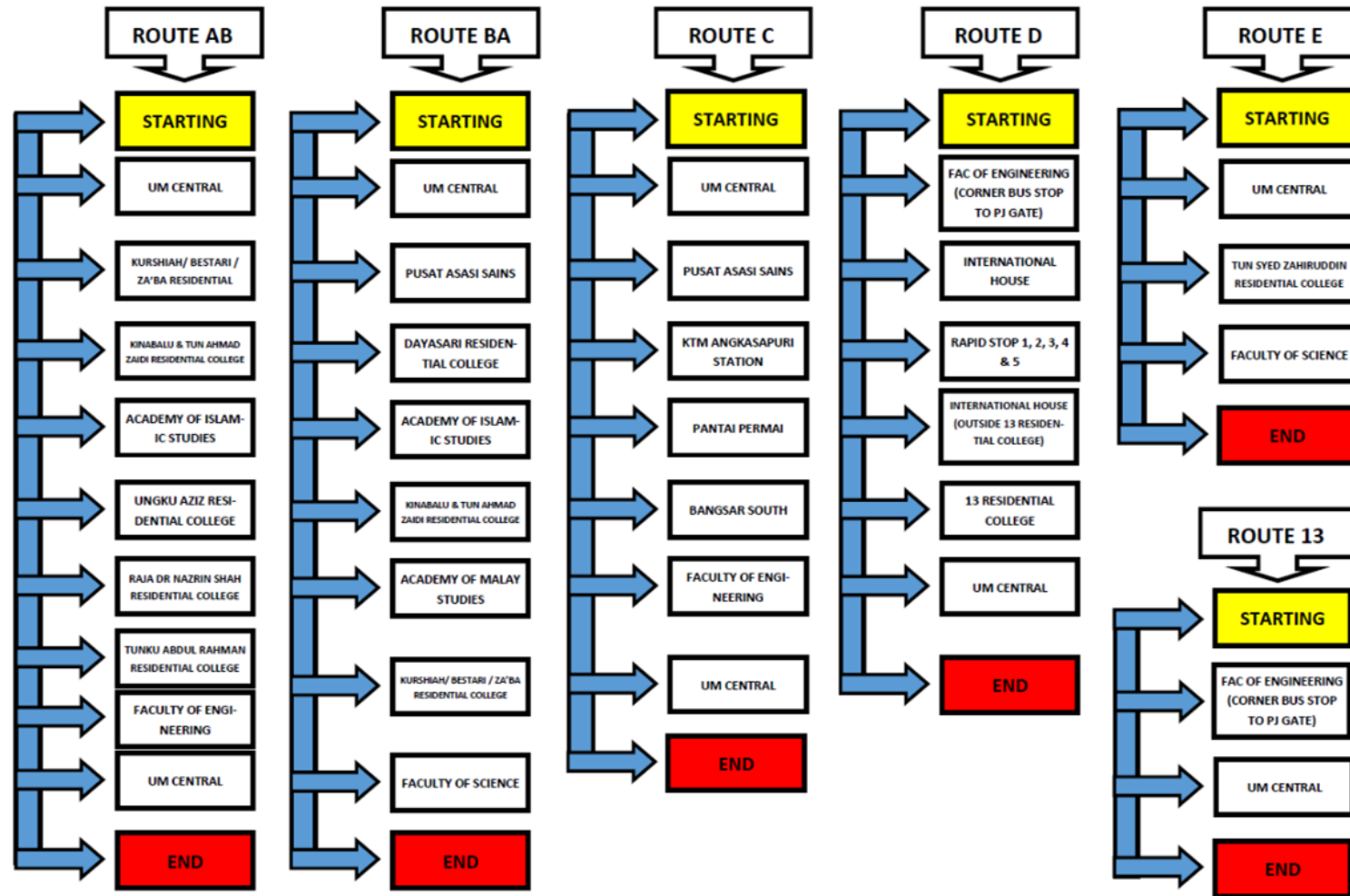
EdgeProp

RoomZ

Xiaohongshu

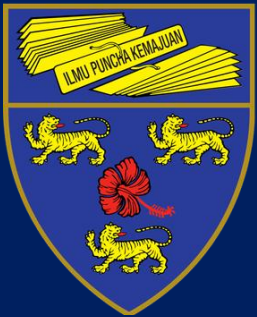
In Campus Transportation

UM SHUTTLE BUS SERVICE ROUTE



SHUTTLE BUS

UM



In Campus Transportation

JABATAN PEMBANGUNAN & PENYELENGGARAAN HARTA BENDA
UNIVERSITI MALAYA

SHUTTLE BUS OPERATION SCHEDULE

ROUTE AB, BA & E

[MONDAY - FRIDAY]

TRIP	OPERATION TIME
	FROM UMS
1	7.30 AM
2	8.00 AM
3	8.30 AM
4	9.00 AM
5	9.30 AM
6	10.00 AM
7	10.30 AM
8	11.00 AM
9	11.30 AM
10	12.00 PM
11	12.30 PM
12	1.00 PM
13	1.30 PM
14	2.00 PM
15	2.30 PM
16	3.00 PM
17	3.30 PM
18	4.00 PM
19	4.30 PM
20	5.10 PM

TRIP	OPERATION TIME
	FROM UMS
21	5.40 PM
22	6.00 PM
23	7.00 PM
24	8.00 PM
25	9.00 PM
26	10.00 PM

* Bus schedule depends on traffic situations

REFERENS :

UMS UM CENTRAL

NOTES :

- Routes AB & BA will be operating per above mentioned schedule only
- Bus does not operate on the following days :
- Weekend (Saturday & Sunday)
- Bus does not operate during Friday Prayer.
Time break start from 12.30 pm—2.30 pm

ANY INQUIRIES PLEASE CONTACT :

03-7967 3311 or email kenderaanjpphb@um.edu.my

JABATAN PEMBANGUNAN & PENYELENGGARAAN HARTA BENDA
UNIVERSITI MALAYA

SHUTTLE BUS OPERATION SCHEDULE

ROUTE C

[MONDAY - FRIDAY]

TRIP	OPERATION TIME
	FROM PP
1	7.30 AM
2	8.00 AM
3	8.30 AM
4	9.00 AM
5	9.30 AM
TRIP	OPERATION TIME
	FROM UMS
6	10.00 AM
7	10.30 AM
8	11.00 AM
9	11.30 AM
10	12.00 PM
11	12.30 PM
12	1.00 PM
13	1.30 PM
14	2.00 PM
15	2.30 PM
16	3.00 PM
17	3.30 PM
18	4.00 PM

TRIP	OPERATION TIME
	FROM UMS
19	4.30 PM
20	5.10 PM
21	5.40 PM
22	7.00 PM
23	8.00 PM
24	9.00 PM
25	10.00 PM

* Bus schedule depends on traffic situations

REFERENS :

PP PANTAI PERMAI
UMS UM CENTRAL

NOTES :

- Routes AB & BA will be operating per above mentioned schedule only
- Bus does not operate on the following days :
- Weekend (Saturday & Sunday)
- Bus does not operate during Friday Prayer.
Time break start from 12.30 pm—2.30 pm

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03-7967 3311 or email kenderaanjpphb@um.edu.my

Figure: UM Shuttle Bus Operation Schedule

<https://jpphb.um.edu.my/transport>



In Campus Transportation

JABATAN PEMBANGUNAN & PENYELENGGARAAN HARTA BENDA
UNIVERSITI MALAYA

SHUTTLE BUS OPERATION SCHEDULE

ROUTE D

[MONDAY - FRIDAY]

TRIP	OPERATION TIME
	FROM IH
1	7.30 AM
2	8.00 AM
3	8.30 AM
4	9.00 AM
5	9.30 AM
TRIP	OPERATION TIME
	FROM FAC ENGINEERING (CORNER BUS STOP TO PJ GATE)
6	10.00 AM
7	10.30 AM
8	11.00 AM
9	11.30 AM
10	12.00 PM
11	12.30 PM
12	1.00 PM
13	1.30 PM
14	2.00 PM
15	2.30 PM
16	3.00 PM
17	3.30 PM
18	4.00 PM

TRIP	OPERATION TIME
	FROM FAC ENGINEERING (CORNER BUS STOP TO PJ GATE)
19	4.30 PM
20	5.10 PM
21	5.40 PM
22	7.00 PM
23	8.00 PM
24	9.00 PM
25	10.00 PM

* Bus schedule depends on traffic situations

REFERENS :

IH INTERNATIONAL HOUSE

NOTES :

- Routes AB & BA will be operating per above mentioned schedule only
- Bus does not operate on the following days :
- Weekend (Saturday & Sunday)
- Bus does not operate during Friday Prayer.
Time break start from 12.30 pm—2.30 pm

ANY INQUIRIES PLEASE CONTACT :
03-7967 3311 or email kenderaanjpphb@um.edu.m

JABATAN PEMBANGUNAN & PENYELENGGARAAN HARTA BENDA
UNIVERSITI MALAYA

SHUTTLE BUS OPERATION SCHEDULE

ROUTE 13

[MONDAY - FRIDAY]

TRIP	OPERATION TIME
	FROM 13 RESIDENTIAL COLLEGE
1	7.30 AM
2	8.00 AM
3	8.30 AM
4	9.00 AM
5	9.30 AM
TRIP	OPERATION TIME
	FROM FAC ENGINEERING (CORNER BUS STOP TO PJ GATE)
6	10.00 AM
7	10.30 AM
8	11.00 AM
9	11.30 AM
10	12.00 PM
11	12.30 PM
12	1.00 PM
13	1.30 PM
14	2.00 PM
15	2.30 PM
16	3.00 PM
17	3.30 PM
18	4.00 PM

TRIP	OPERATION TIME
	FROM FAC ENGINEERING (CORNER BUS STOP TO PJ GATE)
19	4.30 PM
20	5.10 PM
21	5.40 PM
22	7.00 PM
23	8.00 PM
24	9.00 PM
25	10.00 PM

* Bus schedule depends on traffic situations

NOTES :

- Routes AB & BA will be operating per above mentioned schedule only
- Bus does not operate on the following days :
- Weekend (Saturday & Sunday)
- Bus does not operate during Friday Prayer.
Time break start from 12.30 pm—2.30 pm

ANY INQUIRIES PLEASE CONTACT :
03-7967 3311 or email kenderaanjpphb@um.edu.my

Figure: UM Shuttle Bus Operation Schedule

<https://jpphb.um.edu.my/transport>



In Campus Transportation



Other Buses that you may take to go in and out of campus

- Rapid KL T789**



- JOM MRT T815**



KL1440 LRT UNIVERSITI (TIMUR)

KL1440 LRT UNIVERSITI (TIMUR)	KL1440 LRT UNIVERSITI (TIMUR)
KL1102 MASJID AR-RAHMAN UM	KL2134 FLAT PKNS KERINCHI
KL2137 FAKULTI UNDANG-UNDANG UM	KL1439 NEXUS BANGSAR SOUTH
KL1103 KOLEJ KEDIAMAN PERTAMA UM	KL1438 BANGSAR SOUTH
KL1104 JABATAN BIOPERUBATAN UM	KL1414 CENTRIO PANTAI HILLPARK
KL1109 PERPUSTAKAAN UM	KL1402 PANTAI MURNI
(M) KL1107 DEWAN TUNKU CANSELOR UM	INWOOD RESIDENCES
KL1108 PUSAT ASASI SAINS UM	PUSAT KOMUNITI LEMBAH PANTAI
KL1397 FLAT PKNS KERINCHI/KL GATEWAY	PANTAI HILLPARK PHASE 5
KL1399 THE VERTICAL	CONDOMINIUM ANDALUSIA
	CENTRIO PANTAI HILLPARK
	KL1400 FLAT SRI ANGKASA

KL1400 FLAT SRI ANGKASA

Figure: T789 Bus Route



Figure: T815 Bus Route

Out-of-Campus Transportation

E-hailing

- Main E-hailing service provider in KL



Air Asia Move



Grab

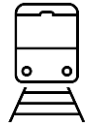
- Price

The Price is determined by the distance that you want to travel and the time you need the service:

- The far you would like to go, the higher the price is.
- In most cases, Grab is more expensive than Air Asia Move.
- During the busy traffic hours (7:30-9:00, 17:30-19:00, and rainy time), the price may be doubled or tripled.



Out-of-Campus Transportation



Metro

- The Nearest Metro Station to UM

At Southeast:

- KL Gateway – Universiti
- Kerinchi (KJ18)

At Northwest:

- Phileo Damansara (KG12)

- Student Discount

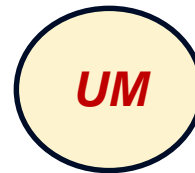
If you are a full-time student and have applied for the concession card of RapidKL successfully, you will enjoy a student discount, i.e. Fare Discount of 50% on Cash Rate for every journey on RapidKL Bus, BRT, LRT, Monorail, MRT services.

- How to enjoy the Student Discount?

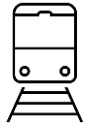
Apply for the concession card from the official website of Rapid KL
<https://myrapid.com.my/our-products/concession-cards/>

Current Rail Services Information :

<https://www.mot.gov.my/en/land/infrastructure/current-rail-services>



Out-of-Campus Transportation



Train

- How to use trains?



Purchase Token (If
no TnG card)



Topup TnG card / Get
small change at counter



Enter Platform using
TnG card / token

- What else may you need to pay attention to?

Bring enough cash if you would like to purchase or token or, you can use Touch n Go card

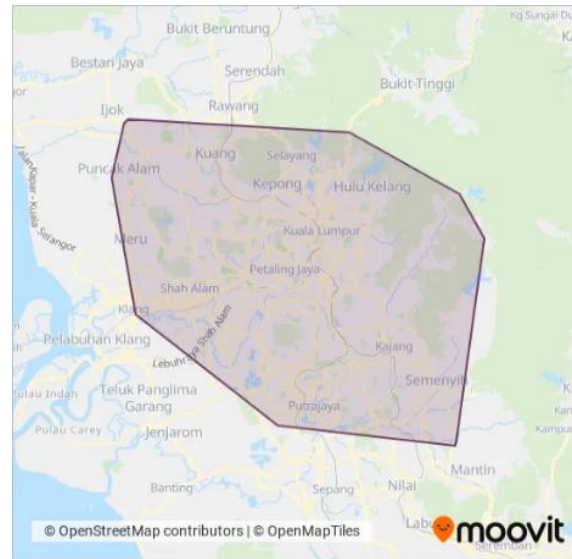
Out-of-Campus Transportation



- How to take a bus?
 1. Bring your TouchnGo card and remember to tap the card on the reader when you board, and tap again before you leave the bus.



Look! This is the bus line coverage of RapidKL!



- Where to know information of Bus line schedules (timetables, itineraries, service hours, and departure and arrival times to stations)?



1. Google Map
2. Moovit
3. MyRapid Pulse



- Bus Operational Hours
 - Monday to Saturday: 6 a.m. to 11 p.m.
 - Sunday and Public Holidays: 6 a.m. to midnight.

Touch n Go Card

- KL Sentral Hub
- LRT Station (specific)
- Browse here for more information on where to purchase : [Touch and Go Website](#)

A blue-tinted photograph of a large lecture hall. The room is filled with students seated in bleachers, facing a stage area. The lighting is dim, and the overall atmosphere is academic. The text 'Chapter 4: Communication' is overlaid in the center in a large, white, sans-serif font.

Chapter 4: Communication

Main Communication Channels in UM

Having these channels will make it more convenient for you to adapt to life in UM



Communication Channels



WhatsApp



Telegram



Siswa Mail



Teams



Spectrum



Social Media Channels



Instagram



Xiaohongshu



Tik Tok



Facebook



X (Twitter)

Main Communication Language in

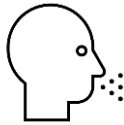
UM



Languages used in Class

Most classes are taught in English unless stated otherwise.

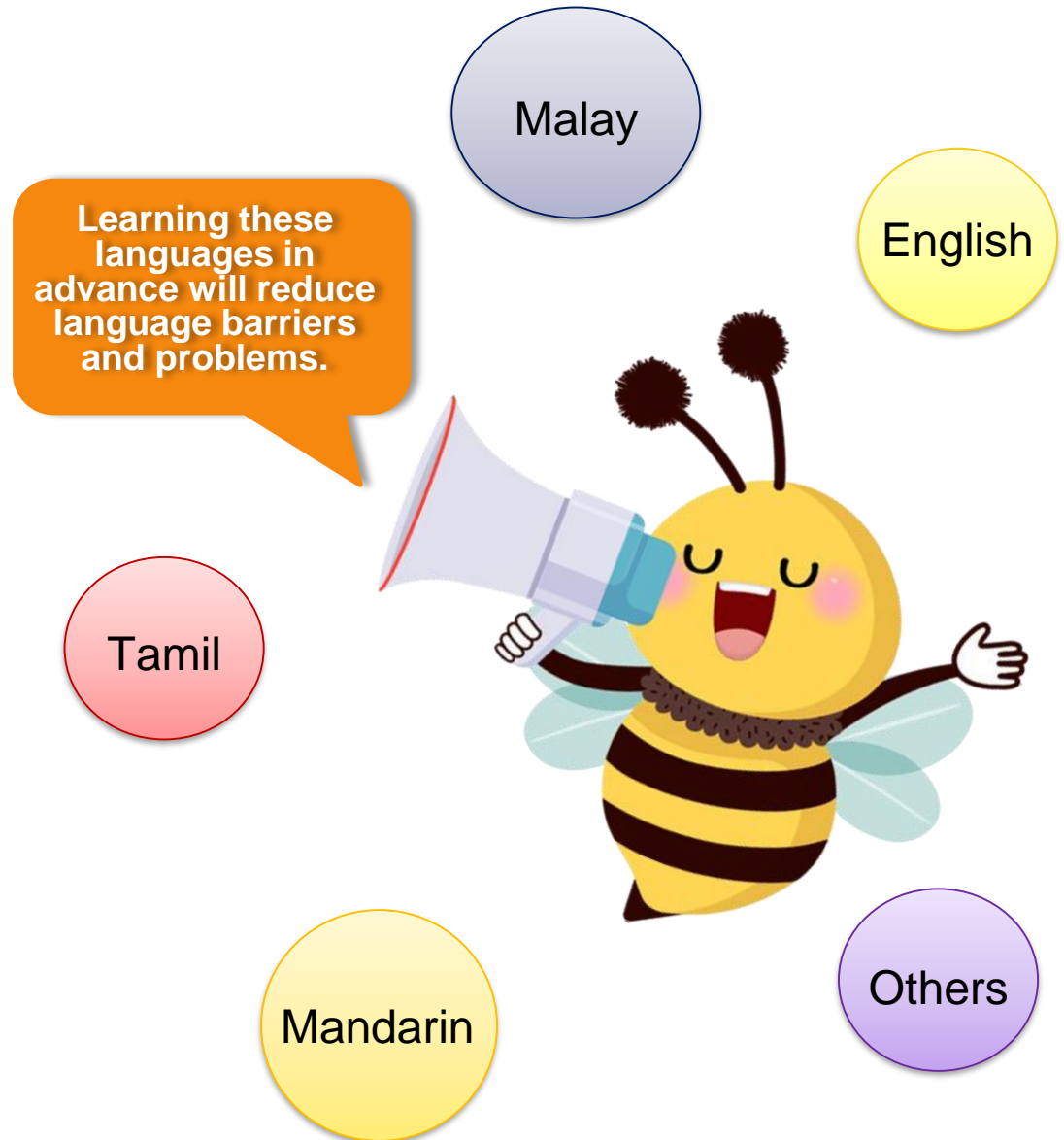
- For more information, please refer to [Study Abroad Website](#)



Languages used on daily basis

Malaysia is a multi-ethnic country with Malay as the Official Language. Malaysia has three main ethnic groups, Malay, Chinese, and Indian, so these are the languages that you may hear in daily life:

- Malay
- English
- Mandarin
- Tamil



Some Phrases of local languages that you need to know!



Phrases of Malay

Common Phrases	Translation
Hello	Hallo
Welcome	Selamat datang
Good-bye	Selamat jalan/ selamat tinggal
See you again	Jumpa lagi
Yes	Ya
No	Tidak
Thank you	Terima Kasih
How are you?	Apa khabar?
I'm fine	Khabar baik
Please	Sila
My name is.....	Nama saya ialah...
I don't understand	Saya tidak faham
Help	Tolong



Phrases of Mandarin

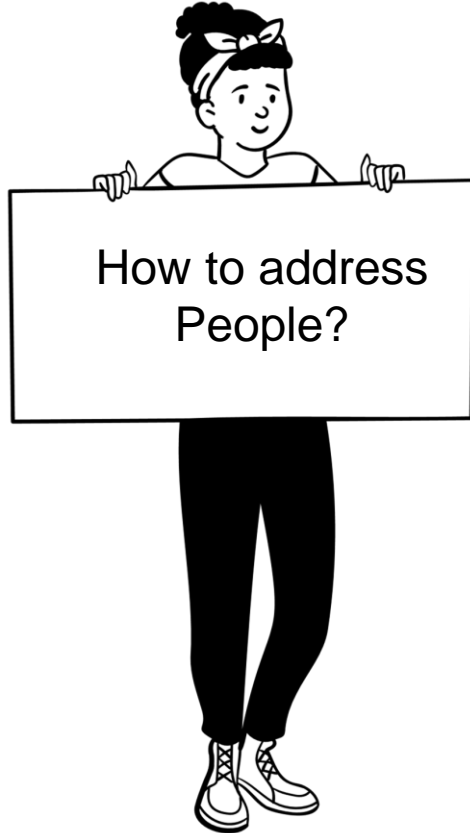
Common Phrases	Translation
Hello	Nǐhǎo (Nee how)
Thank you	Xièxiè (Shieh-shieh)
You're welcome	bú kèqì (Boo kuh-chi)
Good morning	Zǎo (Zhow)
My name is.....	Wǒ jiào... (Wuh jeow...)
How much?	Duō shǎo? (Dwuh shauw?)
I don't understand	Wǒ bù dǒng (Wuh boo dong)
Yes	Shì (Sheh)
No	bú shì (Bu-sheh)
Good-bye	Zàijiàn (Zhai-jian)

Some Phrases of local languages that you need to know!

Phrases of Tamil

Common Phrases	Translation
Hello / Welcome	Vanakkam
What?	Enna?
Where?	Yenga
How?	Yeppadi?
Why?	Yen/Yedhukku?
When?	Yeppo?
Thanks	Nandri
Sorry	Manichurunga / Manippu
You're very kind!	Ungalai santhithathil magizhchi or Magizhchi!
Where are you from?	Nienga engirundhu varrienga?






To address your elders (such a lecturers and University administrative staff) in English, you can use the following respectful titles and formats:

- **Professor:**
 - "Professor/Prof"
- **Doctor:**
 - "Dr. [Name]"
- **Mr./Ms./Mrs. (if they do not hold a doctoral title):**
 - "Mr. [Name]"
 - "Ms. [Name]"
 - "Mrs. [Name]"

In Malay, you can address local elders with the following respectful titles:

- **Tuan** (Sir) for men: "Tuan [Name]"
- **Puan** (Mrs./Ms.) for women: "Puan [Name]"
- **Encik** (Mr.) for men: "Encik [Name]"
- **Cik** (Miss) for unmarried women: "Cik [Name]"

A black and white photograph of a lecture hall. The room is filled with students seated at desks, facing a lecturer at the front. The lecturer is standing near a whiteboard. The text "Chapter 5: Services" is overlaid in the center of the image.

Chapter 5: Services

How Can I Get my Own Telephone Card?



Method 1:

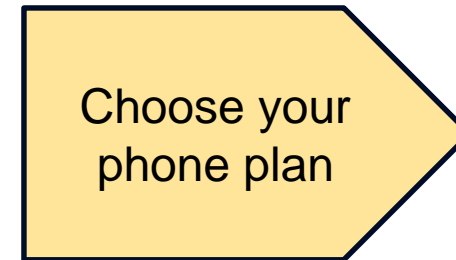
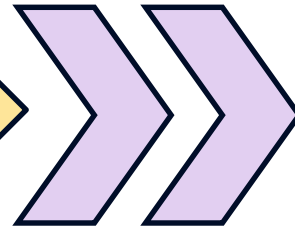
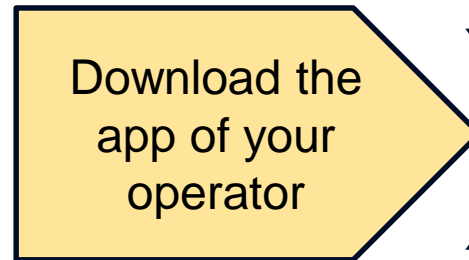
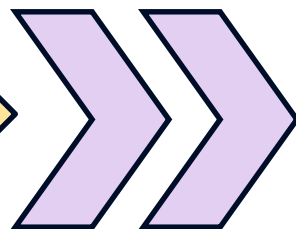
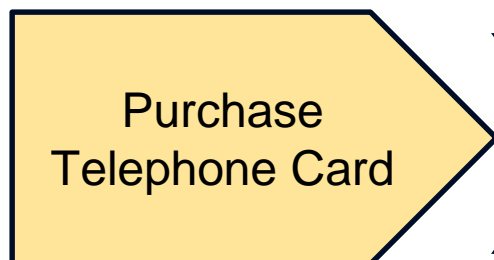
Purchase one telephone card from one of the four major operators on ***E-commerce platform*** one week before you departure from your home country.

Method 2:

Purchase one telephone card from one of the four major operators at ***KL airport or KL local chain convenience stores*** such as 711/Family Mart/KK Mart.

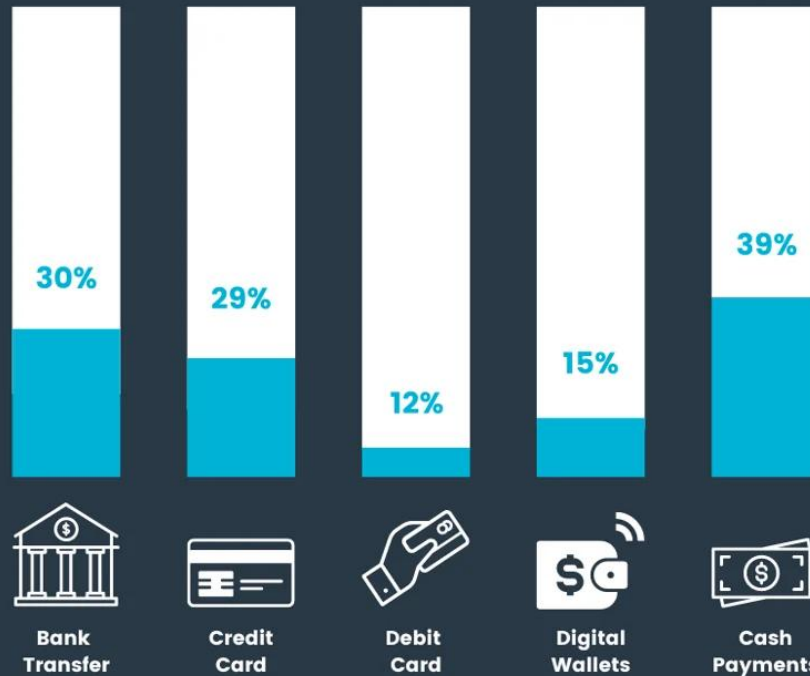
Method 3:

Purchase your telephone card at the ***service offices of one of the four major operators.***





MOST POPULAR ECOMMERCE PAYMENT METHODS IN MALAYSIA



SOURCE: <https://www.meltwater.com/en/blog/social-media-statistics-singapore>

Commissionfactory
Part of Awain

How To Make a Payment?



Popular Payment Methods in Malaysia



Cards



Unlock Your Global Potential: Get Visa & Mastercard Today!

- Having a **Visa or Mastercard** credit card before arriving in Malaysia ensures smooth financial transactions, including accommodation bookings, travel expenses, and daily purchases.
- Credit card from other banks are also accepted in some places of KL like **American Express and Union pay**. But their popularity is in a smaller scale than that of Visa and Mastercard.

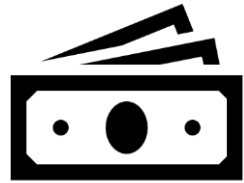


E-Wallet



- In addition to cash and card payments, e-wallet payments are increasingly common in Malaysia. The most widely used e-wallet apps are listed above; you can **download, register, and link your bank card before your arrival.**
- It's important to note that while e-wallet payments are popular, **some local shops may still not accept** them due to various reasons. Therefore, when exploring Kuala Lumpur, it's advisable to carry at least one card and some cash for your convenience.

Cash



The official currency of Malaysia is **Malaysian Ringgit**

- Cash is **widely accepted** in Malaysia.



- **Ringgit bank notes** that you can find in circulation have the denominations: **5, 10, 20, 50 and 100 Ringgit.**



- **Sens coins** that you can find in circulation are **5, 10, 20 and 50 sen.**

Counselling Services

The Available Counselling service in UM

- Interpersonal Self-Management Counselling
- Academic Counselling
- Career Counselling
- Group Counselling
- Resource Room
- Career Exploration Workshop
- Academic Skills Workshop
- PRS Workshop
- Student Welfare Fund Scheme (STKP)
- E-Counselling on UMSISWeb

Office Hour

Mondays - Thursdays: 8.30a.m.- 1.00p.m. & 2.00p.m. - 5.30p.m.

Fridays: 8.30a.m. - 12.15p.m. & 2.45p.m. - 5.30p.m.

How to make an appointment?

- Call +603 7967 3322 during office hour
- Directly visit Counselling and Guidance Section, Level 1, Block D, Perdanasiswa Complex to make an appointment.



A black and white photograph of a lecture hall. The room is filled with students seated at desks, facing a lecturer at the front. The lecturer is standing near a whiteboard. The text "Chapter 6: Life in KL" is overlaid in the center of the image.

Chapter 6: Life in KL

What you need to know about KL weather



Hot

The highest temperature of KL went **beyond 37°C** according to the official record of 2023, which is super hot.



Sunshine

During the year 2024, a total of **4435 hours and 24 minutes of sunlight** have been calculated.



Rain

KL usually has a very **heavy rain** in the **late afternoon and evening** every day.



Lightning

With an FRD of 93 lightning strikes per km² per year, it is the world's **most lightning-prone capital city**

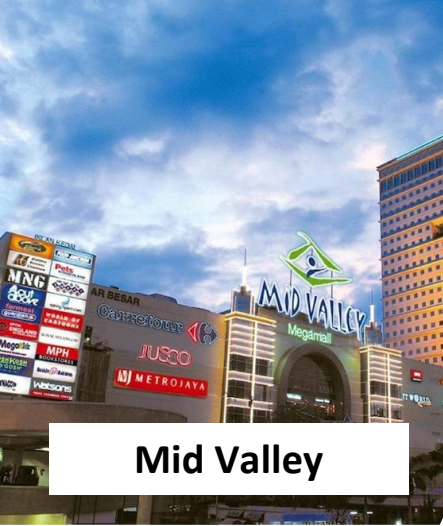
Cost of Living

If you *live outside of campus* and want to *live an easy life, the least cost of living* will be around RM2,500:

*Please be aware:

- **To reduce your living cost :**
 - i. Cook at home instead of eating outside
 - ii. Walk or use public transportation rather than e-hailing
 - iii. Take good care of your health to avoid medical expenses
- Certainly, if you enjoy a high quality of life, there will be ***no ceiling on the cost of living.***
- Due to rising inflation rate, KL cost of living is going up these years. Please ***adjust your living cost expectation according to the latest information.***





Mid Valley



Sunway Pyramid



Pavilion



KLCC



Gardens Mall



TRX



Must-Visit Shopping Malls



Cendol



Hainan Chicken Rice



Nasi Lemak

Must-Try Local Food



Roti Canai



Nyonya Kueh



Sultan Abdul Samad Building



Central Market



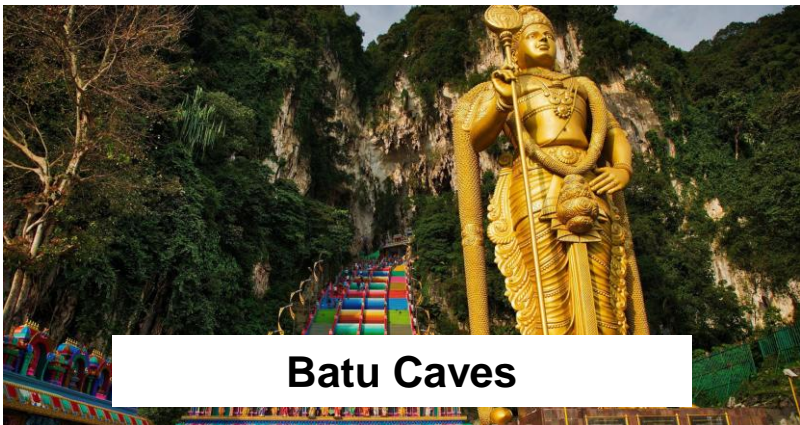
Petronas Twin Towers



KL Tower

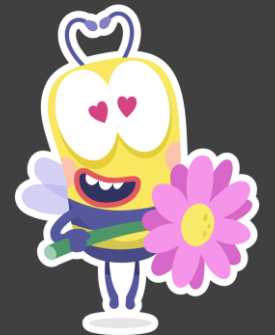


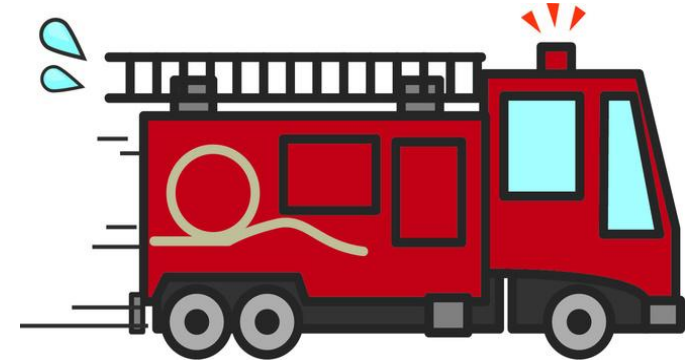
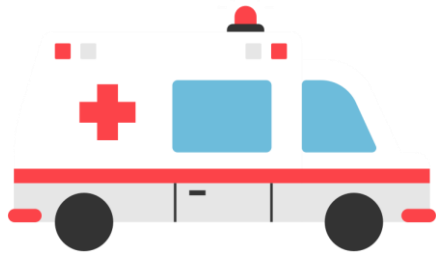
Theon Hou Temple



Batu Caves

Must Visit Local Attractions





How to Respond to Emergency Situation

The Emergent Situation includes the moment that you need the assistance of first-aider, police, and fire-fighter. When an emergency occurs, you can dial **999**. Malaysian Emergency Response Services 999 (MERS 999) consolidate Malaysia's emergency numbers into one central number for easy access.

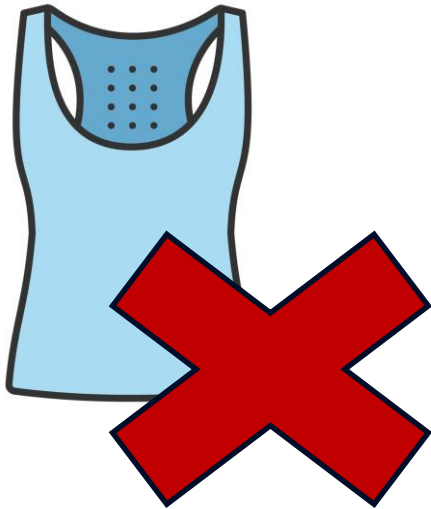
For more information, such as SaveME 999 APPs, please refer to the website: <https://999.gov.my/>

A black and white photograph of a lecture hall. The room is filled with students seated at desks, facing a lecturer at the front. The lecturer is standing near a whiteboard. The text "Chapter 7: Campus Matter" is overlaid in the center of the image.

Chapter 7: Campus Matter

Dress Code

Sleeveless Shirt



Short Pants



Skirts above the knee



Please refer to

- <https://hep.um.edu.my/URUSAN%20TATATERTIB/Dress%20code%201022024/WhatsApp%20Image%202024-04-02%20at%2015.13.33.jpeg>
- https://masd.um.edu.my/doc/BPP_Exams/BPP_%20Exam_DressCodeNotice/BPP_%20Exam_DressCodeNotice.pdf

for further information about what you are allowed to wear and what is prohibited.

Majlis Rasmi
Official Events

Semua pelajar dikehendaki mematuhi Arahan Pentadbiran Universiti Malaya (Etika Berpakaian dan Penampilan Pelajar) 2024 sewaktu berada di kawasan kampus.
UM Students must adhere to the Universiti Malaya Administrative Directions (Student Dress Code and Appearance) 2024 while on campus.

Kuliah, Urusan Pejabat,
Peperiksaan dan Perpustakaan
Lectures, Office Matters,
Examination and LibrarySukan dan Rekreasi
Sports and Recreational

Semua staf universiti termasuk staf akademik, pentadbiran, perpustakaan, dan keselamatan adalah diberi kuasa memberi teguran sama ada secara lisan atau bertulis kepada mana-mana pelajar yang didapati melanggar mana-mana peruntukan di dalam Arahan Pentadbiran ini. Mana-mana pelajar yang tidak mematuhi peruntukan Arahan Pentadbiran ini boleh dihalang daripada memasuki atau berurusan di kawasan yang dikuatkuasakan peruntukan Arahan Pentadbiran ini atau apa-apa tindakan pentadbiran lain yang ditetapkan dari semasa ke semasa.

All university staff members including academic, administrative, library and security are authorised to reprimand either verbally or in writing to any student who is found to be in violation of any of the provisions in these Administrative Directions. Any student who does not comply with the provisions of these Administrative Directions may be prevented from entering or dealing in the area where the provisions of these Administrative Directions are enforced or any other administrative actions determined from time to time.



SCAN ME

MATTER TO BE ADDRESSED	WHO TO CONTACT	CONTACT
Orientation / UM-WOW	Student Affairs Department	umwow@um.edu.my / hep@um.edu.my
Airport Pickup	Student Affairs Department	umwow@um.edu.my
Admission Matter	Admission and Registration Centre	https://masd.um.edu.my/admission-and-registration-centre
Application of New eVAL/Renewal/ Cancellation/shorten & Transfer Pass Passport/iKAD/ Insurance Card Collection Inquiries Regarding Visa Matters	Visa Unit International Student and Mobility Centre	03-7967 7857 / 7858 / 7859 bpvisa_aasd@um.edu.my
Accommodation Student Welfare	Student Affairs Department	hep_penginapan@um.edu.my srw_hep@um.edu.my https://hep.um.edu.my/student-welfare
Siswamail related inquiries MAYA System / Spectrum related inquiries	Report through UM helpdesk	helpdesk.um.edu.my
Confirmation letter / Certificate of Student Status Collection of student Card (Full Time Students)	Academy / Faculty / Institute	https://www.um.edu.my/faculties https://www.um.edu.my/academies https://www.um.edu.my/institutes
Senate Letter (Graduation) / Official Transcript	Examination and Graduation Centre, MASD	verify_um@um.edu.my
Supplementary application for student card	Security Office, 12 th College	03-7967 7070 Online application: mysis.um.edu.my/smartcard/home/cetak

THANK YOU

Home of the Bright, Land of the Brave
Di Sini Bermulanya Pintar, Tanah Tumpahnya Berani



www.um.edu.my



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[unimalaya](https://www.instagram.com/unimalaya)



[uniofmalaya](https://www.youtube.com/uniofmalaya)



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PRE-ARRIVAL BRIEFING

FOR NEW INTERNATIONAL STUDENTS ACADEMIC YEAR 2024/2025 SESSION VISA APPLICATION PROCEDURES

By

MR. MOHD FIRDAUS MAHZAN

Assistant Registrar

International Student and Mobility Centre (Visa Unit)

Welcome to Malaysia



UNIVERSITI
MALAYA



NEW VISA COUNTER OPERATING HOURS



MONDAY – THURSDAY

MORNING SESSION: 08:30 AM – 1 PM

(QUEUE NUMBER WILL STOP AT 12:45 PM)

AFTERNOON SESSION: 02:00 PM – 04:30 PM

01:00 PM – 02:00 PM (BREAK HOUR)

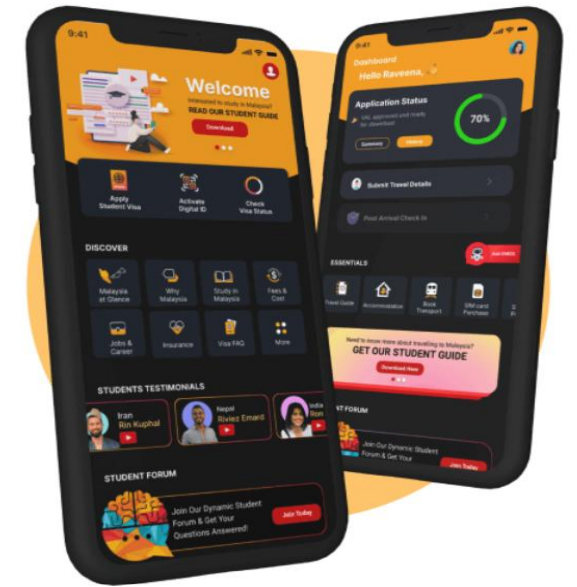
FRIDAY: 08:30 AM – 12 PM & 02:45 PM – 04:30 PM

(QUEUE NUMBER WILL STOP AT 11:45 PM)

12:00 PM – 02:45 PM (BREAK HOUR)

PLEASE DOWNLOAD THE EMGS HUB MOBILE APP

EMGS HUB App has been developed to provide convenience to international students through their smartphones. International students can use this mobile app for:



- ✓ Checking the status of student pass applications
- ✓ Reporting and tracking arrival information to Malaysia.
- ✓ Conducting facial biometric verification during post-arrival health screenings at EMGS panel clinics.
- ✓ Checking health screening results.
- ✓ Referring to insurance coverage details (insurance card).
- ✓ Referring to student passport details.
- ✓ Referring to student pass and i-Kad details.
- ✓ Receiving latest notifications related to EMGS.
- ✓ Joining EMGS Connect social media community where they can connect with other international students.

Post Arrival Procedure

What should we do upon arrival?



70% Application

Apply for Single Entry Visa (SEV) or [eVISA](#)

Enter Malaysia and Visit International Student Arrival Centre (ISAC) at the KLIA

Visit Visa Counter and Collect Visa Supporting Documents

Conduct Post Arrival Medical Examination at EMGS Appointed Clinic

YOU CAN ONLY BE ALLOWED TO ENTER MALAYSIA AFTER YOUR eVAL IS APPROVED AT 70%

100% Application

Collection of Passport with Student Pass Endorsement & iKAD

Submission of Passport & Visa Supporting Documents for Student Pass Endorsement

Wait for EMGS Status change to **80%** (Submission of Passport & Visa Supporting Documents for Student Pass Endorsement)

VISIT INTERNATIONAL STUDENT ARRIVAL CENTRE (ISAC) @KLIA

What is ISAC?

ISAC is the service centre that operate 24 hours and handles the arrival of all international students before their official entry to Malaysia.

Function of ISAC

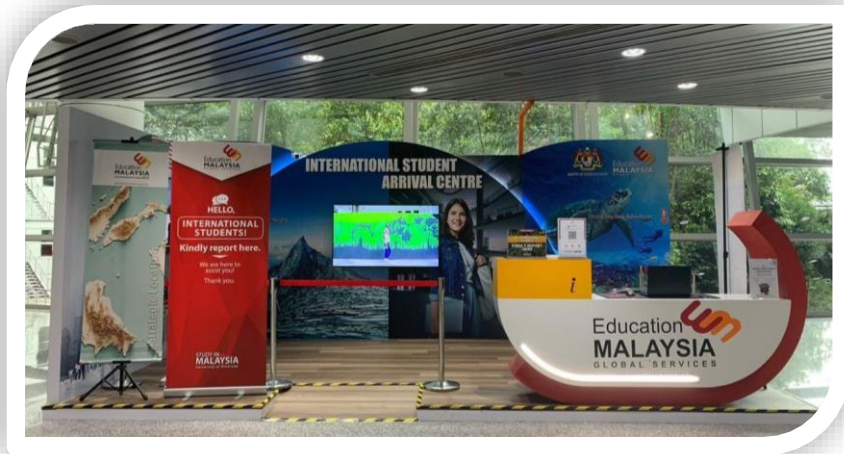
- ✓ To assist and provide the best welcoming experience for international students arriving at KLIA T1 and T2.
- ✓ To **check the record** for international students entering Malaysia and act as the reference point for the Immigration Department of Malaysia (KLIA T 1 and T2).
- ✓ To **ensure that all necessary documents are sufficient** before submission to Immigration.

Location of ISAC

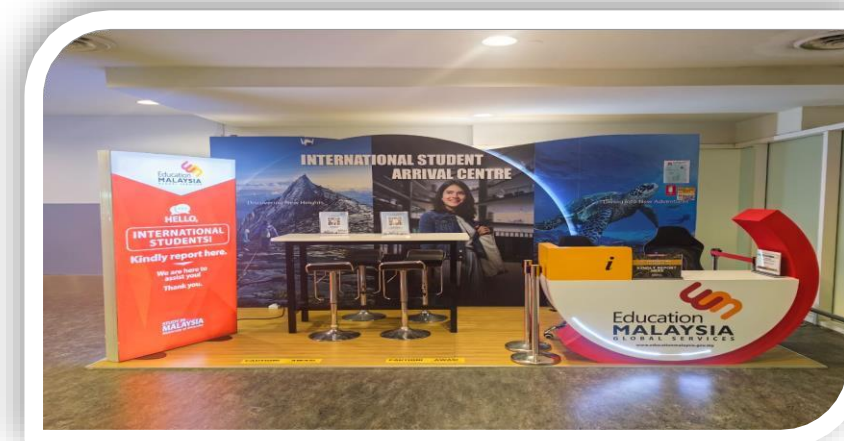
KLIA T1, Arrival Hall in the main terminal building at Level 3, before the immigration clearance counters.

KLIA T2, Level 3A after the exit from the Skybridge, International Students that arrive in Malaysia on Level 2 will be required to take the passenger lifts to Level 3A.

KLIA TERMINAL 1



KLIA TERMINAL 2





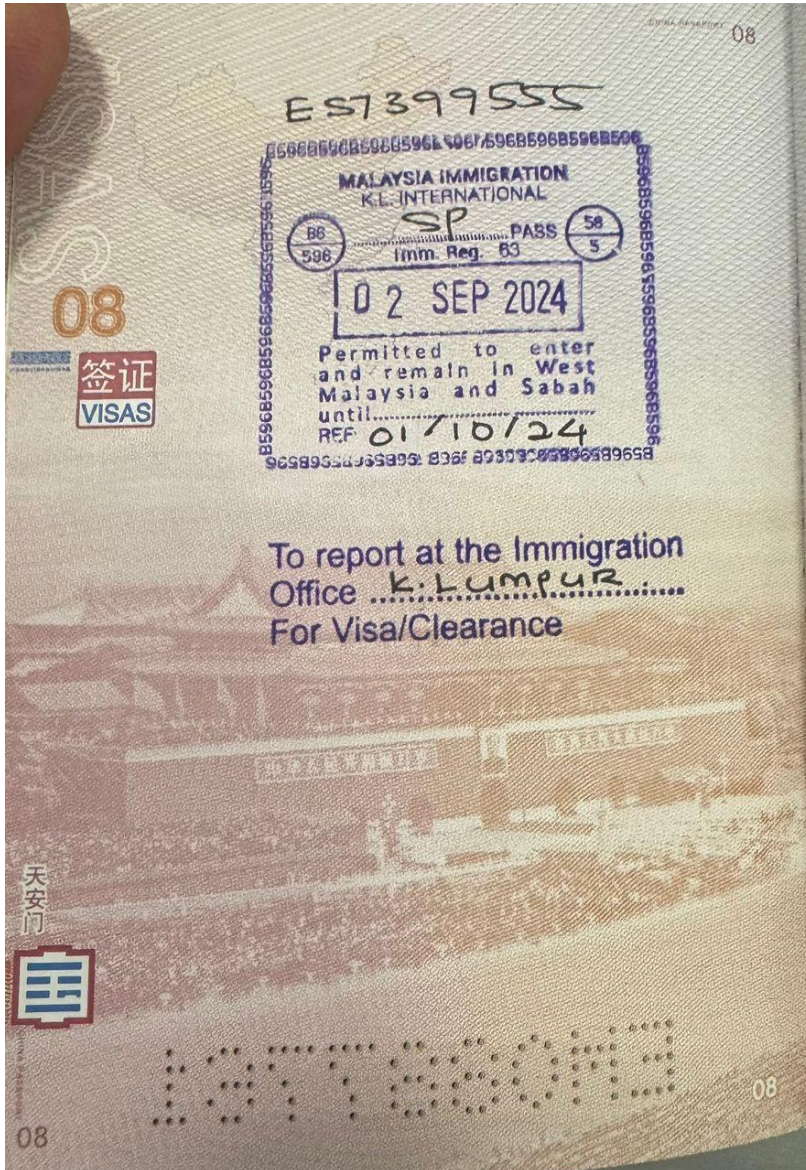
**REQUIRED
DOCUMENTS**

COPY OF EVAL

ORIGINAL COPY OF eVISA

MDAC LETTER

UM OFFER LETTER



**ENTRY STAMP- SPECIAL PASS
STAMP**

This stamp should appear on your passport once you completed the Immigration Clearance



**UM VISA
COUNTER**



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FAQ

CONTACT US



Registration

Student Pass

Financial Aid

Examination

Graduation

Academic Calendar

Downloadable Forms

Student Pass Overview

Information

Visa Application Forms

EMGS

Passport Collection

Welcome to AA
ACADEMIC AI

DEPARTMENT



Portal MAYA



Portal SPeCTRUM



UM Library



Academic Calendar

PASSPORT COLLECTION

Home // **PASSPORT COLLECTION**

PASSPORT COLLECTION

You may collect your passport at the Visa Counter during the hours below :

Monday - Thursday: 9.00 am - 3.00 pm

Friday: 9.00am - 12.00pm

Passport ready for collection as of 12 September 2024 :-

STUDENT NAME	COUNTRY	LAST 4 DIGITS PASSPORT NUMBER	TYPE OF APPLICATION	CATEGORY
AINAN UMMEY HANY	BANGLADESH	6976	TRANSFER	STUDENT
AKON MUSAFA MAMUR	BANGLADESH	9310	RENEWAL	STUDENT
KHAN FAIZEEN RAHMAN	BANGLADESH	3874	RENEWAL	DEPENDENT
MARJAN RAYHANA	BANGLADESH	1966	TRANSFER	STUDENT
NUR E AREFIN MD	BANGLADESH	6977	TRANSFER	STUDENT
RAHMAN MD MOSHIFIQUR	BANGLADESH	7443	NEW	DEPENDENT
SHUPTO SULTAN MAHMUD	BANGLADESH	1309	RENEWAL	STUDENT
BALDEUNG	CHINA	4500	RENEWAL	STUDENT

Q & A



Contact Us



International Student and Mobility Centre (VISA UNIT)
Marketing and Academic Services Department (MASD)
Examination Building, Universiti Malaya
50603 Kuala Lumpur, Malaysia



<http://masd.um.edu.my>



bpvisa_aasd@um.edu.my



**Tel: (+603) 7967 7857 / 7858 /
7859**

WhatsApp : +6019 249 2060



THANK YOU
for your
ATTENTION!